

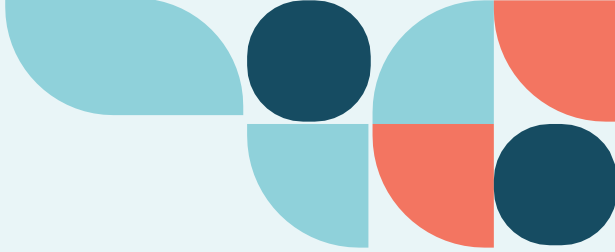


Families First Partnership Programme: Co Design Event

20th October 2025



Welcome and Housekeeping



Breaks

there are plenty of breaks planned but if you need, please get up and move around as you need

Refreshments

Hot drinks will be provided again during our planned longer break (approx. 11:25am)

Toilets

Available within the room, please use these when you need

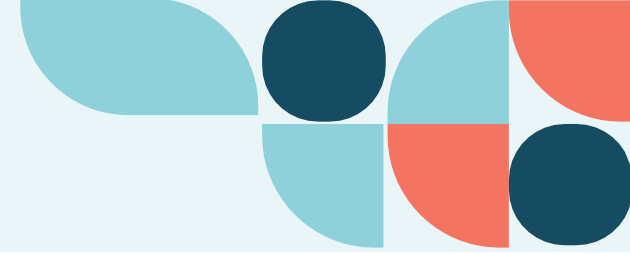
Fire Alarm

No planned fire drill, so on hearing any alarm proceed to nearest fire exit

Fidgets

There are a selection of fidget toys on your tables, please use these as you need

Opening Presentation



Becky Towle **Assistant Director** **Children' Services**



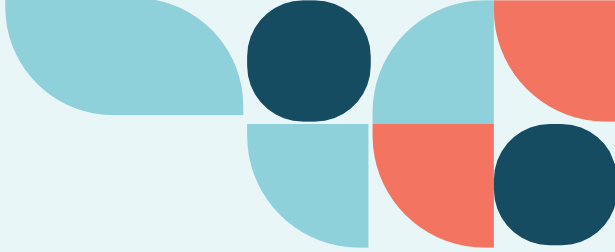


Communities Strategy

Carl Mullooly
Head of Community
Services

1 Producing the Strategy

Context: where we were



Challenges identified in our relationship with some communities in Sheffield

- Race Equality Commission
- Lowcock Report
- Pandemic response
- Questions about fair access to funding

A number of pieces of work in train addressing aspects of this

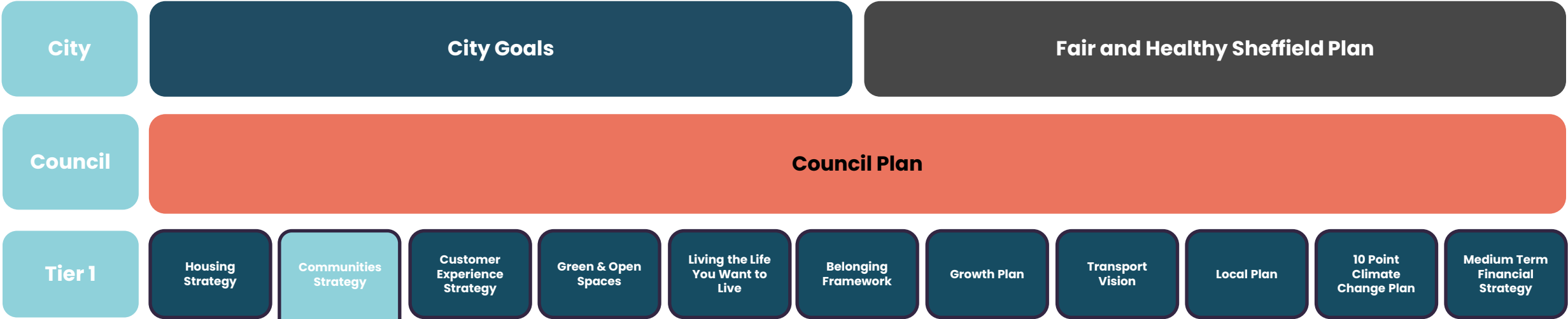
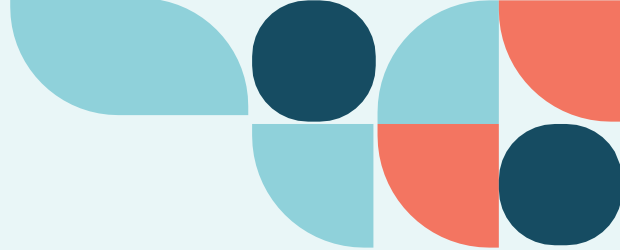
- Local Area Committee Review
- Relationship with VCFSE partners
- Community Infrastructure Levy Review
- Community Engagement Vision development

But a lack of an overarching approach to communities to tie all these things together

- Empowered Communities identified as a key plank of Future Sheffield
- Need identified to give shape and direction to this work

Context and purpose of the Communities Strategy

Strategic Context



Purpose of the Communities Strategy

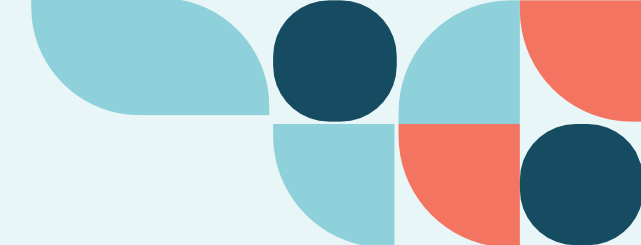
Endorsed by Strategy & Resources Policy Committee in October 2024

Outline a collective, long-term ambition for communities in Sheffield that helps to deliver our Council Plan and City Goals under a single framework.

Set direction for underpinning strategies and delivery plans, ensuring that all future action is prioritised and focused on contributing to the ambitions that we have agreed with communities and VCFSE partners.

Describe a renewed, mutually supportive relationship between the council and the VCSFE sector that recognises the intrinsic value of the sector as a strategic partner.

How we approached this



Four phases of work to develop the Strategy:

1

February to June

Engagement with stakeholders and assessment of existing insight

2

June to July

Drafting the Strategy with support of a Reference Group

3

August to September

Public consultation

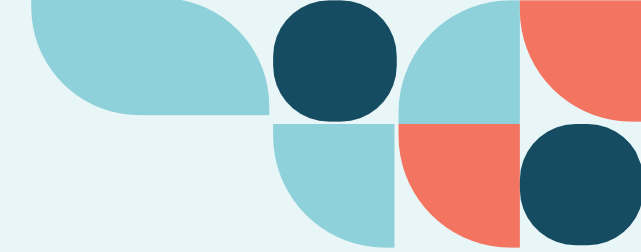
4

September to October

Finalising and presenting the Strategy for endorsement

2 The Strategy: key content

Structure



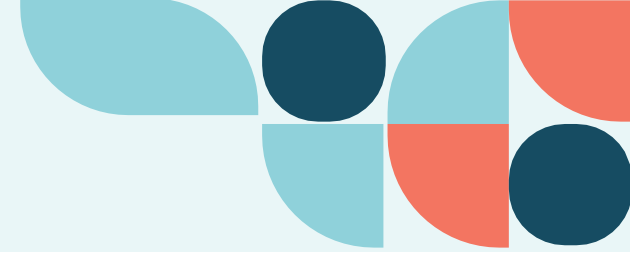
1 Foreword, Introduction and Community Strengths

2 What we mean by “communities” and why they matter

3 Thriving communities and the Council’s role

4 Our commitments

What we mean by “communities” and why they matter



Communities of...

Place

Such as amongst the people who live in a particular neighbourhood

Interests

Where people enjoy doing something together, or working together to achieve a common goal

Identity

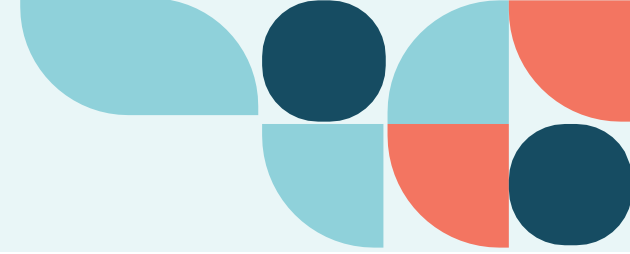
Such as when a group of people share something that is fundamental to who they are

Making a positive case for:

- The role membership of a community plays in wellbeing
- Their importance in supporting collective action in Sheffield

- Honest reflection on where we haven't served communities as well as we should and the steps we need to take
- Centring this in our commitment to prevention

Our vision for 2035 and the aim of the Strategy



City Goals

“A Sheffield of Thriving Communities, where we all belong to welcoming communities that care for one another, help us live safe and fulfilling lives and share equitably in the city’s success”

Fair and Healthy Sheffield Plan

Communities at its centre, with a focus on shifting power to communities and working with them

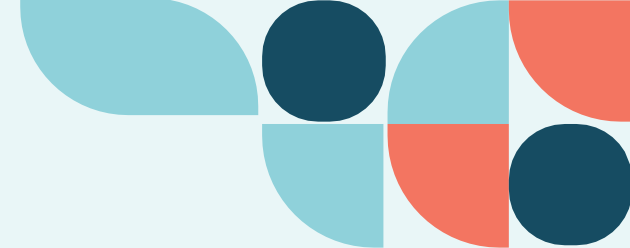
Council Plan

“People live in caring, engaged communities that value diversity and support wellbeing”

Communities Strategy Aim for 2035

We are a Council that works for all communities in Sheffield, helping to create welcoming, safe and healthy communities, in which everyone is able to contribute to city life and can influence and take action on the things that matter to them

The Council's role and the foundations we build on



- Not all communities have the same access to the things they need to thrive
- This means we will need to play a different role with different communities, depending on their circumstances and resources
- We have a particular role in helping to address inequalities in access to resources and the other things that support communities to thrive
- We can't do this alone: we will need to work in partnership with others, and bring the approach the strategy sets out to our partnership work
- We will also have to learn when to lead, and when to step back and let others do so
- Sometimes there will still be challenging decisions to make about competing interests between communities

Our values provide the foundations

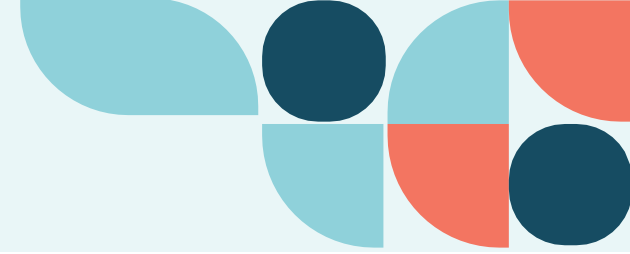
**Openness and honesty
are important to us**

**People are at the heart of
what we do**

**Together we get things
done**

The strategy sets out six behaviours we need to exhibit to deliver on that

We will be a Council that...



**Designs, decides and
takes action with
communities**

**Listens, learns and
adapts**

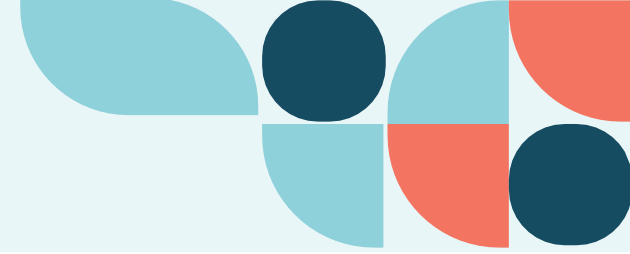
**Tailors resources and
delivery to meet
community needs**

**Builds partnerships
based on trust**

**Nurtures strong
relationships**

**Celebrates communities
and their strengths**

Our commitments



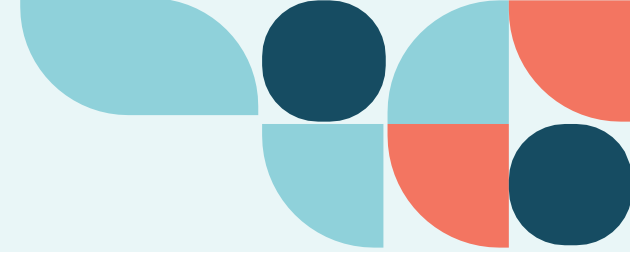
**Renewed relationship with
community organisations and
groups**

**Joined-up, human services in the
heart of communities**

**Engage with and
understand communities**

**Investing in Sheffield's
communities**

How will we know if we are making progress?



Learning

We will establish a way to continuously gather learning and insights from across the city, interpreting them with people close to the work, and sharing suggestions for action with whoever has capacity to act on them. This will help us to understand what good looks like, what's holding us back and to adapt quickly.

Measuring

We will work with communities and community organisations to understand collectively what good looks like and co-create measures of progress.

Accountability

We will be accountable for delivering the commitments we have made in this plan through council governance and in our relationships with our partners. We will report on our learning and our progress annually.

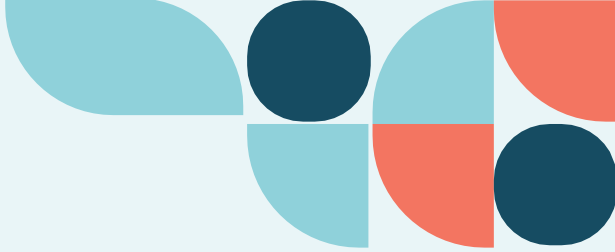


Sheffield Family Hubs

Emily Taaffe
Assistant Service
Manager



Sheffield Family Hubs



Family Hubs are warm and welcoming spaces

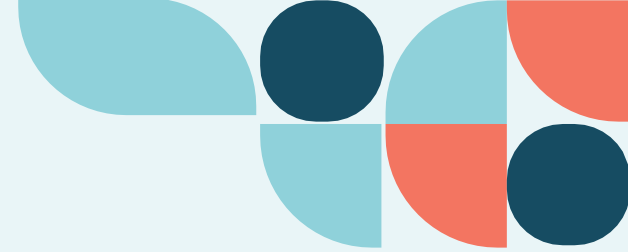
We deliver activities for children aged 0-5 and offer help, signposting and support to parents / carers of children aged 0-19 or up to 25 for those with SEND

[Sheffield Family Hubs | Sheffield](#)

Family Hubs aim to be:

- **More accessible** – Families understand they can access support at a local Family Hub, virtually or out in their community
- **Better connected** – Family Hubs and Family Hub Network Members connect various services and professionals to support families with diverse needs. They offer early help for the whole family, reduce service gaps and improve efficiency
- **More relationship-centred** – practice in a Family Hub focuses on building trusting and supportive relationships, emphasising continuity of care in the Start for Life offer. It builds on families' strengths, drawing on and improving relationships, including building networks with peers to address underlying issues.

Where are we?



There are 7 Family Hubs (and 5 linked sites) across the city which together with Community venues, outreach sites and network centres, cover all areas of Sheffield.

Anyone living in Sheffield can access any of the Family Hubs they don't need to live in the Family Hub locality

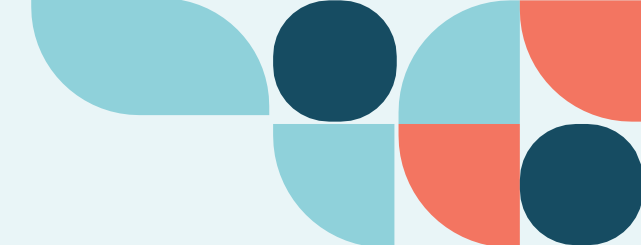
Family Hub general opening hours Mon-Fri 8:30am-4:30pm



Map of Family Hub Locations



Family Hub Locations



Early Days Family Hub; 71 Palgrave Road, Sheffield S5 8GS (Linked site: Angram Bank Centre)

First Start Family Hub; 441 Firth Park Road, Sheffield S5 6HH Linked sites: The Meadow, Burngreave Centre and Brightside Centre)

Darnall Family Hub; 563 Staniforth Road, Sheffield S9 4RA (Linked site: Wybourn Centre)

Shortbrook Family Hub; First Floor Shortbrook Primary School Site, Westfield Northway. Sheffield S20 8FB (Linked site Stradbroke Community Centre)

Sharrow Family Hub; Second floor, Highfield Library, London Road, Sheffield S2 4NF

Valley Park Family Hub; Bankwood Close, Sheffield S14 1LW (Linked site Lowedges Community Centre)

Primrose Family Hub; Creswick Street, Sheffield S6 2TN (linked site: Stocksbridge Centre)

What do Family Hubs Offer

Find out what's on here: [Family Hub - Events | Sheffield](#)

- Infant Feeding Advice & Guidance
- Doula Service
- Baby Showers
- Preparation for Birth and Beyond
- Baby Groups
- Baby Massage
- Sensory Rooms available to book for FREE!
- Breastfeeding Groups
- Walk and Talk Group
- Weaning Advice Sessions
- 1:1 Prevention Work



What do Family Hubs Offer

Find out what's on here: [Family Hub - Events | Sheffield](#)

- Toddler groups and Workshops
- Play, Chat and Learn Workshops
- Early Language and Home and Family Learning activities
- Sensory Rooms available to book for FREE!
- Toilet Training and Dump the Dummy advice sessions
- Holiday Activities
- Support Accessing Funded Early Learning
- Coffee Mornings



What do Family Hubs offer

Additional Information and Services

- Health Visiting [Health Visiting | Sheffield](#)
- Midwifery Services [Maternity and pregnancy | Sheffield](#)
- Healthy Start Scheme includes free and low cost vitamins as well as money to buy healthy food and milk www.healthystart.nhs.uk
- Start Well Programme [Start Well Sheffield Family Programme | Sheffield](#)
- Parenting Programmes [Sheffield Parent Hub | Sheffield sheffielddirectory.org.uk](#)
- Funded Early Learning [Funded Early Learning | Sheffield](#)
- Cost of living support [Help with the cost of living | Sheffield](#)
- Sleep Clinics [Sleep Service - Sheffield Children's NHS Foundation Trust](#)
- Contraception Services [Contraception Service | Sexual Health Sheffield - Meeting Your Sexual Health Needs](#)
- Please use and promote the Sheffield Directory and Family Hub booklet
- [Children and Families | Sheffield \(sheffielddirectory.org.uk\)](#)
- [Sheffield Family Hubs & Start for Life](#)



What do Family Hubs offer

Additional Information and Services

Links to specialist services such as

- Shelter [Shelter services in Sheffield - Shelter England](#)
- DWP [Department for Work and Pensions - GOV.UK:](#)
- SEND [Sheffield SEND Information and Advice Service \(SSENDIAS\) | Sheffield City Cc](#)
- Stop Smoking [Smokefree Sheffield | Inspiring a smokefree generation in Sheffield,](#)
- Domestic Abuse Services [IDAS](#)
- Alcohol and Substance Misuse [Likewise](#)
- PAIRS and Perinatal Mental Health [Parent and infant relationship service \(PAIRS\) - Resource Library - Sheffield Children's NHS Foundation Trust](#)
- Light Peer Support [Home | Light Peer Support](#)
- Adult Mental Health Services [Sheffield Primary and Community Mental Health Service | Sheffield Health and Social Care](#)
- Steel City Dads [Steel City Dads - Zest](#)
- Talking Toddlers [Talking Toddlers - Resource Library - Sheffield Children's NHS Foundation Trust](#)
- Family Learning [About the Family, Adult and Community Education Service | Lifelong Learning and Skills](#)



Sensory Rooms



We offer several free sensory rooms across the city

To book a Sensory Room please click on the link below

[Family Hub Sensory Spaces | Sheffield](#)



Volunteer Opportunities

We offer several ways to volunteer these are:

- Community Connectors
- Empowering Parents Empowering communities
- Doula
- Infant Feeding Peer Support Volunteer
- Volunteering with our Family Hub Network partners

If you wish to become a Volunteer, please follow the link to

[Family Hub volunteer opportunities | Sheffield](#)



Ways families feedback

Parent Carer Panel: Parents of children aged 0-2 can join our Parent Carer Panel and share their experiences of being a parent and accessing services, the views and experiences are then used in shaping and designing services.

[Parent and Carer Panels | Sheffield](#)

General Feedback: Parents and carers can give general feedback about their experience of Family Hubs these are circulated monthly on our social media pages.

Feedback Boxes: There are Feedback boxes in each of the Family Hubs and Community Network Sites. A simple yes/ no question to gather further feedback in volume on a variety of topics.

Activity Feedback: Parents who attend groups or activities will be asked regularly to complete Feedback forms (Questionnaires) which ask about things like satisfaction and experience.

Parent Representation on Governance meetings: There is opportunity for parents to take part in these.

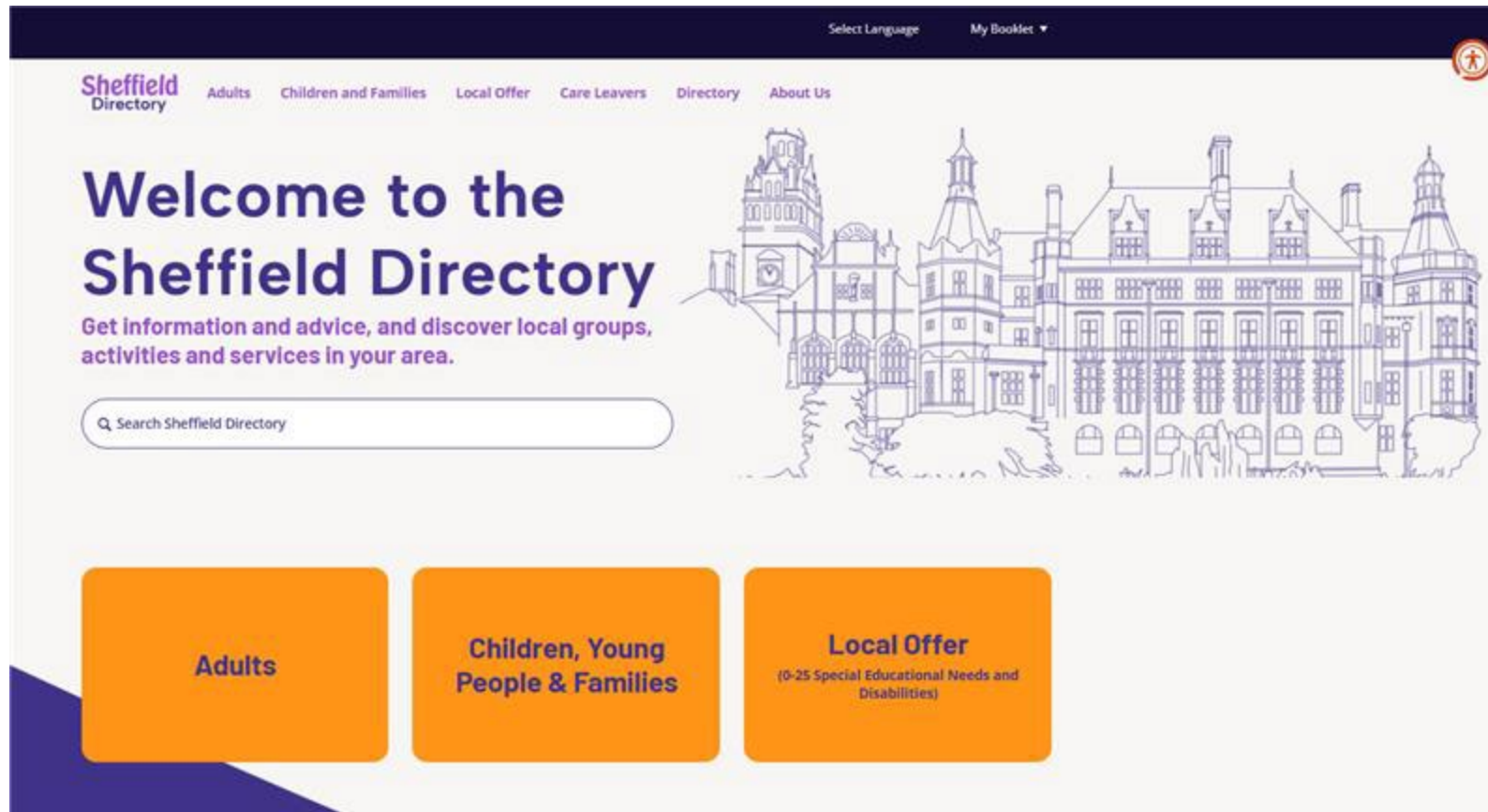
Professional Feedback

We also welcome feedback from professionals. You can do this by contacting your Locality Family Hub Co-Ordinator on the following numbers or by email at Sheffieldfamilyhubs@sheffield.gov.uk

Early Days	0114 273 4916
First Start	0114 203 9307
Darnall	0114 273 5008
Shortbrook	0114 205 3635
Sharrow	0114 205 3471
Valley Park	No current telephone number
Primrose	0114 205 2723
Family Hubs Main Number	0114 2735665



Sheffield Directory



[Home Page | Sheffield](#)

Family Hub Registration

Registration Form

Complete this form to register with Sheffield Family Hubs. Once completed please hand this form to a Family Hub member of staff.

Sheffield family hubs & Start for life

Section 1 – About You

Parent/Carer 1

Title	First Name	Surname
DOB / /	Contact number	Email address
Full Address and postcode		

Ethnicity code (parent/carer please pick from table below and add relevant code)

If there is a second parent or carer complete this section

Parent/Carer 2

Title	First Name	Surname
DOB / /	Contact number	Email address
Full Address if not same as parent/carer 1 above		

Ethnicity code (parent/carer please pick from table below and add relevant code)

Ethnicity Code

A1 White British, English, Northern Irish, Scottish or Welsh	C1 Asian or Asian British Indian
A2 White Irish	C2 Asian or Asian British Pakistani
A3 Any other white background	C3 Asian or Asian British Bangladeshi
A4 Gypsy or Irish Traveller	C4 Any other Asian background
A6 Roma	D1 Black or Black British Caribbean
B1 White and Black Caribbean	D2 Black or Black British African
B2 White and Black African	D3 Any other Black background
B3 White and Asian	E1 Chinese
B4 Any other mixed background	E2 Any other ethnic group

Sheffield City Council

We have recently reset FH registrations to be able to register families with children aged 0-19 or up to 25 with SEND as we were previously registering families with children aged 0-5 years.

[Registering | Sheffield](#)



Registration benefits for families

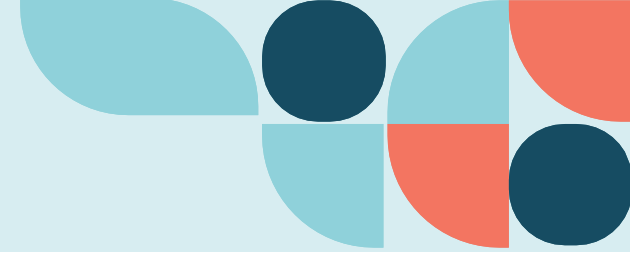
We want families to:

- Know about and understand the services on offer to them
- Know where to go and who to ask to access services
- Know there is a range of support available that is accessible in a way that works for them
- Receive practical information early on preparing them in caring for their family
- Feel empowered to get the support they may need at various stages of life and make the right choices for their family



ily

Registration benefits for families



When a family registers, we will:

- Send an informative welcome email.
- Add them to the mailing list where they will receive regular updates on vital services
- Keep them informed about upcoming events
- Share information about the support available and signpost families to support if needed.



Early Years Referral Process

- Most activities and groups in Family Hubs are accessible without a professional referral, however if a Family needs a 1:1 support in the home or support to access services in the community you will need to complete an Early Help Assessment. This can be found at the bottom right hand side of the page in the link below:
- [How to contact your Early Help Hub | Sheffield](#)



Early Help Assessment

Multi-agency training and a video briefing are available

- You can view the 12 minute briefing video here:
<https://www.youtube.com/watch?v=S4m9sa1hZgg>
- Multi-agency Training on Early Help Assessment skills is available via the Early Help Partnership Training offer [Early Help Workforce Training | Sheffield \(sheffielddirectory.org.uk\)](https://www.sheffielddirectory.org.uk/early-help-workforce-training)
- More information about the Early Help Assessment including guidance notes for completion and the Sheffield Threshold of Need guidance document is available here: [Sheffield Children Safeguarding Partnership - Early Help, the Early Help Assessment & Thresholds of Need \(safeguardingsheffieldchildren.org\)](https://www.safeguardingsheffieldchildren.org/early-help-the-early-help-assessment-thresholds-of-need).
- If you would like to request single-agency training on Early Help Assessment Skills for your organisation, please contact your link worker or link manager from the Family Intervention Service.

Early Help Partnerships Training Offer

To browse our training offer please follow the below link:

[Early Help Partnership Training | Sheffield](#)



Early Help Partnership Training Offer

FREE training sessions to upskill the universal Children, Young People & Families workforce across Sheffield including partners within this.

Aims of the offer are:

- To offer a thematic response to needs and identified approaches from within the workforce
- To embed whole family/household working
- To develop and strengthen all multi-agency partnership approaches to collaborative and seamless working

What is included?

- Virtual sessions
- Face-to-face sessions
- Citywide delivery
- Training sessions free of charge
- Regular updates of new upcoming training
- Evaluations and feedback to share to facilitators

Training offered:

- Parenting
- Sleep Hygiene
- Infant Feeding
- SENDIAS
- DWP
- Shelter
- Mental Health
- Inclusion & Attendance
- Startwell Family Programme

**And
Many
More**

For further information please contact EarlyHelpTraining@sheffield.gov.uk



Family Hub Network

- Strengthening connections between Early Years Providers, community partners and families
- Promotion of Family Hub and Start for life offer (including each other!)

Working together we will deliver:

- Better connection across families and services
- The right information to families at the right time
- To meet family need at the earliest opportunity
- To work whole family, providing a seamless offer of support



If you would like to be part of our Family Hub Network please contact your local Family Hub and speak to the Family Hub Coordinator.

Social Media and Information links here



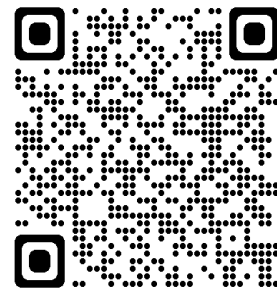
Sheffield Family Hubs



Sheffield Family Hubs



Sheffield Family Hubs



Sheffield Family Hubs -
Sheffield Directory





SEND

Zania Stevens
Community Services
Manager



SEND

Inspection outcome:

Ofsted/CQC identified **five key areas of weakness** in the Local Area SEND system.

Required urgent action through a **SEND Improvement Plan**, **strengthened governance** and a **SEND Strategy**.

Main Areas of Priority:

EHC Plans – timeliness, accuracy & quality assurance

Assessment & Support – autism/ADHD pathways, pre- & post-diagnostic support

Communication & Co-production – trust, engagement, cultural change

Access to Services – SALT, CAMHS up to 25, video fluoroscopy

Inclusion & Transitions – stronger transitions, AP reintegration, reducing exclusions



The SEND Improvement Board

Purpose:

- Provides oversight and accountability for the Improvement Plan
- Monitors delivery and holds partners to account

Membership:

- Independent Chair: Edwina Grant OBE
- Local Authority, Health, Education, Parent/Carers
- DfE SEND Adviser & NHS England Adviser

Role:

- Drive system-wide change
- Report progress and impact
- Maintain trust with families and stakeholders



The SEND Improvement Plan

Sheffield SEND Local Area Partnership Improvement Plan

V10.8



Our immediate response to inspection findings

- Addresses all five areas of weakness
- Sets clear actions, governance, and workstreams
- Defines outcomes for children, young people & families

How it works:

- Split into 6-, 12-, and 18-month milestones in line with Ofsted re-visits
- Clear performance monitoring and accountability at each stage
- Regular reporting to partners and families
- Builds on wider SEND priorities (e.g. early identification, transitions, inclusion)

Inspection



6 months



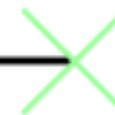
Ofsted re-visit

12 months



Ofsted re-visit

18 months (Impact)



The SEND Strategy

What it is:

- A 3–5-year framework to embed sustainable improvement across the SEND system.
- The Improvement Plan addresses inspection priorities; the Strategy sets the wider vision for systemic change

Status:

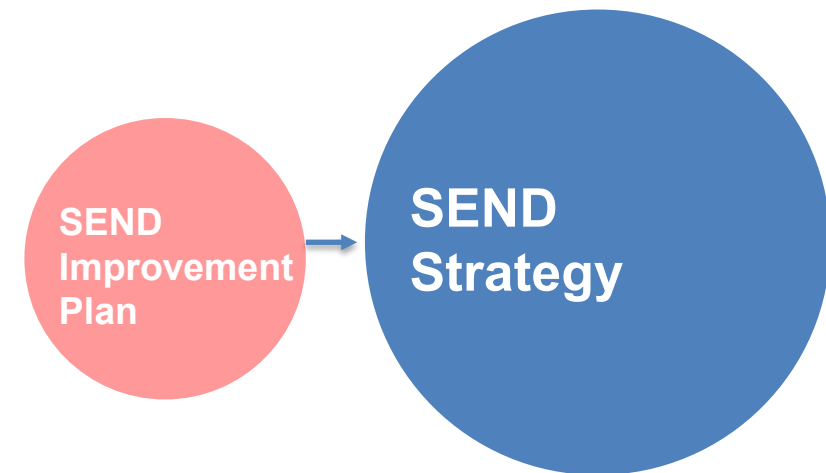
Currently in draft → to SEND Improvement Board in November → to Health & Wellbeing Board thereafter.

Key messages:

- Workforce development and stability
- Early intervention and identification
- Inclusive education and reduced exclusions
- Stronger transitions into adulthood
- Joint commissioning and integration

Why it matters:

- Provides the bridge from urgent short-term improvement to lasting system change
- Aligns SEND priorities with wider health, education, and council strategies
- Ensures children, young people and families experience real, sustained improvements beyond Ofsted milestones



The SEND Manifesto



What it is:

- A 10-year vision, co-produced with children, young people, families & professionals

Key messages:

- Inclusion
- Aspiration
- Early help
- Partnership working

Why it matters:

- Sets shared vision & values
- Underpins the Improvement Plan
- Acts as a “North Star” for long-term change



[Sheffield SEND Manifesto](#) | [SEND Manifesto Proposals](#) | [Learn Sheffield](#)

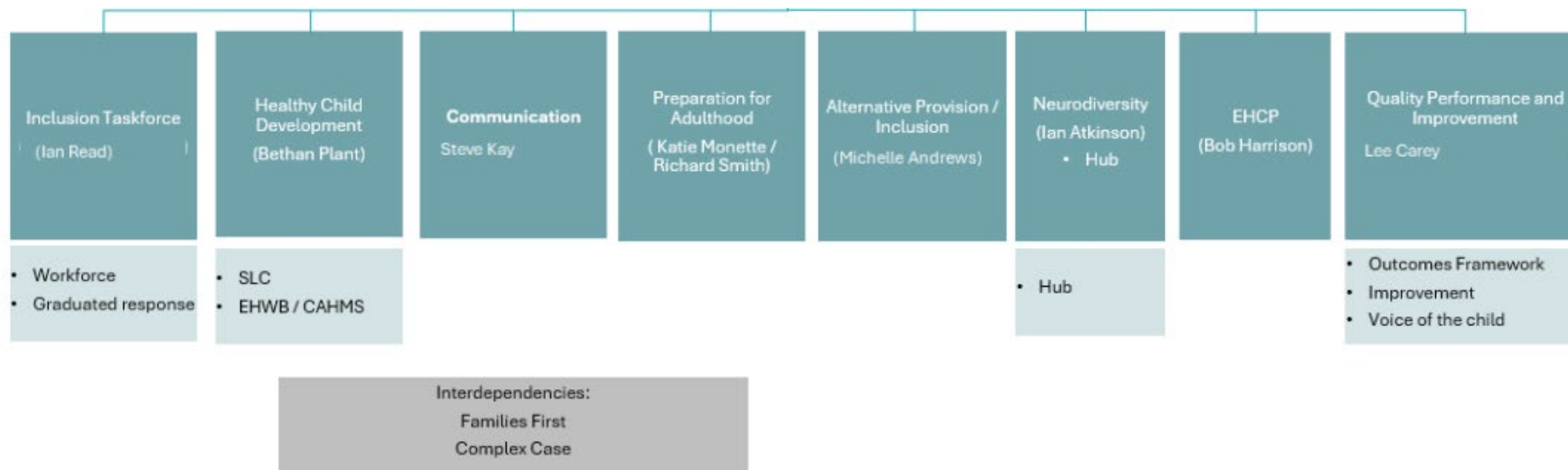


The SEND Timeline

All three documents are being created in 2025 but serve different roles: the Improvement Plan drives urgent short-term change, the Strategy embeds sustainable improvements over 3 years, and the Manifesto sets a 10-year vision for an inclusive Sheffield



Working Groups



To be part of a working group please e-mail Zania.Stevens@Sheffield.gov.uk



Overview of Proposed Model

Michelle Kingan



Families First Partnership - Key Reform Strands

Family Group Decision Making

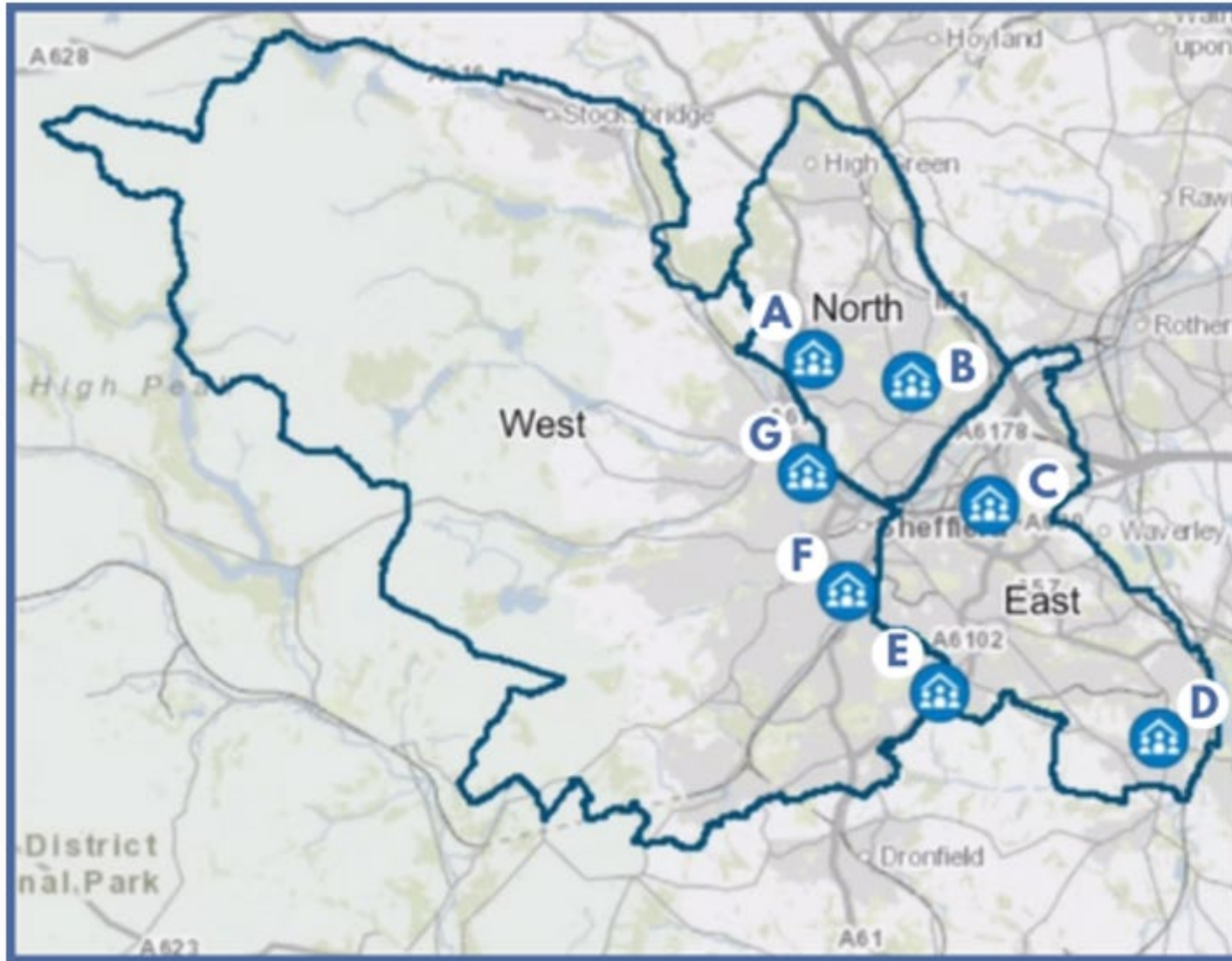
- Voluntary process enabling families and their wider networks to create family-led plans for children's safety and wellbeing.
- Mandated offer at pre-proceedings stage before care or supervision orders.
- Embedded throughout Family Help and child protection, supporting reunification and preventing children entering care.

Family Help

- Early, whole-family support for children and families with multiple or complex needs, aiming to keep families together and prevent escalation to crisis.
- Locally delivered multi-disciplinary teams, led by Family Help Lead Practitioners (FHLs – alternatively qualified or a social worker), who coordinate support and maintain consistent relationships.
- One evolving assessment and plan per family, with seamless movement between targeted early help and child in need support.

Multi-Agency Child Protection Team

- Social workers, police, health, education, and other agencies to identify and respond to significant harm.
- Responsible for statutory child protection decisions, including Section 47 enquiries, child protection plans, and strategy meetings.
- MACPTs work closely with FHLs maintaining family relationships and ensuring coordinated support. FHL is the keyworker.



Locality Footprints

North Family Hubs

A - Early Days Family Hub, Parson Cross
B - First Start Family Hub, Firth Park

***Current office space - Sorby.**

East Family Hubs

C - Darnall Family Hub

D - Shortbrook Family Hub, Westfield

***Current office space - Stadla.**

West Family Hubs

E - Valley Park Family Hub, Gleadless

F - Sharrow Family Hub

G - Primrose Family Hub, Walkley

***Current office space - Sharrow.**

Universal

Services that are available to all.

Early Community Support

Is where additional needs are met by universal services and early community support/ targeted services work together.

*Support provided by a single agency. Lead professional required for multi-agency

Family Help

Targeted Support & Protection

Multi-disciplinary, locality based support that is accessible and welcoming, well-coordinated and seamless, and tailored to meet the unique needs of children and their families. Family Help Lead Practitioners may come from a wide range of backgrounds, including education, social workers, health professionals, and family support workers.

The model integrates targeted early help services with support for children in need, as outlined in Section 17 of the Children Act 1989. Social work oversight must always be provided when children are open under S17.

Social workers will always case hold children subject to S47 enquiries, those with a child protection plan or those subject to pre or legal proceedings.

*Support by a single agency or multi-agency support.

Multi-Agency Child Protection Team

Children at risk of significant harm - S47 investigations led by children's social care and/or the police.

Multi-agency child protection team comprises police, health, social worker and education. Joint investigations supported by this team.

Child protection coordinators are the Lead Child Protection Practitioner and provide wrap around support.

The key worker for the child is the Social Worker in the Family Help team.

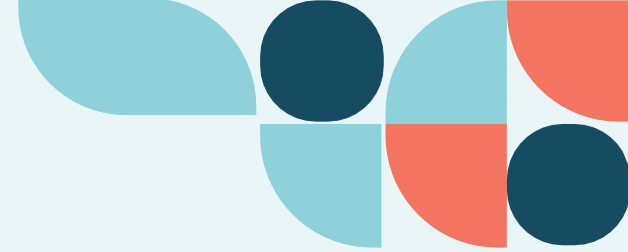
Pathways to support

Early community support
Lead Professional

Family Help
Lead Practitioner/ Social
Worker

Lead Child Protection
Practitioner

Activity (Session 1)



Family Network Activity
From Now to Next – Family Help
Kinship Journey Tree
Front Door (instead of Care Leavers Activity)



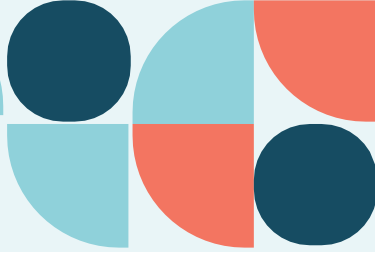
Activity (Session 2)

**Principles in Practice – Front Door
Building Early Community Support
Case Study – Child Protection
Family Network Activity**

Activity (Session 3)

**From Now to Next – Family Help
Principles in Practice – Front Door
Building Early Community Support
Kinship Journey Tree**

Early Help Partnership Training Mailing List



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Early Help Partnerships Training -
Distribution List Request



Feedback

Families First Partnership
Programme Event Feedback



Closing Remarks

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